STATION WALL LICENSE QR CODE DEMONSTRATION

DEPARTMENT OF CONSUMER AFFAIRS

BAR
Bureau of Automotive Repair

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TECHNOLOGY SERVICES BRANCH
BAR ADVISORY GROUP MEETING
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BACKGROUND

• All Automotive Repair Dealers (ARD) are required to post a wall license in an area visible to consumers.
• This wall license contains the ARD’s license number, address, expiration date, and the name of the business owner.
• Finding more information about the ARD requires the consumer to navigate the Bureau of Automotive Repair’s (BAR) public website, or to call BAR.
SYNOPSIS

• BAR is seeking input on an idea to update each ARD wall license to include a QR code that can be scanned by a mobile device to quickly access additional information about the ARD.

• The QR code would navigate the consumer to an ARD Information page with a link to the disciplinary history for the ARD.
WALL LICENSE

• The ARD wall license would look similar to the original wall license, but with the addition of a QR code specific to each ARD.
ARD INFORMATION PAGE

• Once the QR code is scanned, the consumer would be directed to an ARD Information page on the BAR public website.

• Here is an example of an ARD Information page:
DISCIPLINARY HISTORY

• Within the ARD Information page, there would be a button to view the ARD’s disciplinary history.

• This button would redirect the consumer to the DCA Web License Lookup page which displays an ARD’s disciplinary history.
FILE A COMPLAINT

• From the ARD Information page, the consumer could also be directed to BAR’s existing online complaint submission page.

• The ARD information could be automatically populated into the form fields to increase the accuracy of the complaint submission process.
QUESTIONS AND COMMENTS

Submit questions and/or comments to:

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