

Licensing, Administration and Consumer Assistance Division Update

Linda Janssen
Executive Office
January 30, 2025



Bureau of Automotive Repair

2024 Accomplishments (1 of 3)

Licensing & Records Management Branch

- Successfully completed the ELM/SimpliGov modernization project contract
- Launch of Vehicle Safety Systems Inspection Program licenses
- Sunset of Brake and Lamp program licenses
- Implemented restructure of Licensing Program
- Implemented new procedure for subpoena response

Administrative Branch

- Personnel: Several restructures/creation of new units to allow for modernization efforts and staffing efficiencies
- Business Services: Relocations/closures of field offices

2024 Accomplishments (2 of 3)

Consumer Assistance Program

- Adopted regulations to increase CAP incentives
 - Implemented January 1, 2025
- Repairs and Retirements:
 - 4,585 vehicles repaired
 - 21,575 vehicles retired
- Cars for Schools Program
 - Over 100 vehicles currently assigned to schools statewide
 - Automobile Club of Southern California assisting with vehicle transportation

2024 Accomplishments (3 of 3)

Executive Affairs Unit

- Released storage fee guidance web page
- Updated 2023-2027 Strategic Plan
- Hosted a delegation from Japan

2025 Projects and Initiatives (1 of 2)

Licensing & Records Management Branch

- Onboard new staff and employ development efforts to support modernization
- Maintain current application processing time at less than one week

Administrative Branch

- Refresh and deliver “Furthering Your State Career” and “Best Personnel Practices” for BAR staff and managers
- Additional restructuring of programs/units as requested by executive management
- Relocation efforts for Culver City Field Office and Paramount Roadsides location
- Reduction of space at South El Monte Field Office

2025 Projects and Initiatives (2 of 2)

Consumer Assistance Program

- Award & Implement new Dismantler Contracts
- Implement Business Process Improvements
- Conduct outreach to improve participation in RA program Cars for Schools no- or low-cost transportation in Northern California

Executive Affairs Unit

- Restructure website information for licenses
- Promote automotive repair education & training opportunities
- Develop strategic outreach plan

Contact Information

Linda Janssen

Linda.Janssen@dca.ca.gov

www.bar.ca.gov



Bureau of Automotive Repair