



NEWS RELEASE

FOR IMMEDIATE RELEASE
May 20, 2010

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BUREAU OF AUTOMOTIVE REPAIR SHUTS DOWN FIVE NORTHERN CALIFORNIA PURRFECT AUTO SERVICE SHOPS

Investigation results in charges of repeated fraud

SACRAMENTO - The California Department of Consumer Affairs/Bureau of Automotive Repair (DCA/BAR) has suspended the Automotive Repair Dealership (ARD) registrations of five Purrfect Auto Service shops, effectively shutting them down temporarily, after an investigation found evidence of repeated fraud.

BAR sought, and was granted, an Interim Suspension Order (ISO) affecting four shops in Sacramento and one in Fairfield, all of which are suspected of numerous violations of the Automotive Repair Act. The alleged violations include charging for parts and/or services that were not needed and in some cases not provided, making false or misleading statements, and departure from accepted trade standards.

“The top priority of the Department of Consumer Affairs is to protect consumers,” said DCA Director Brian Stiger. “When we find evidence that any of our licensees are defrauding consumers, we will move swiftly to take whatever steps are necessary to prevent consumer harm.”

“Maintenance services have become an increasingly important market for the automotive repair industry,” said BAR Chief Sherry Mehl. “Unfortunately, it is also an area where consumers can easily fall prey to deceptive business practices. The Department aggressively works to find and shut down shops that are hurting both consumers and hard-working, law-abiding auto repair shops.”

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The ISO follows numerous consumer complaints and an investigation in which BAR used undercover vehicles to gather evidence of alleged violations. In addition, BAR obtained declarations from seven former employees regarding the business practices of the shops' owner, Alabani, Inc.

The Purrfect Auto Service stores have the right to an administrative hearing at which they may contest the charges.

Following are the names and addresses of the five shops involved:

Purfect Auto Service #226
9701 Folsom Blvd.
Sacramento, CA 95827

Purrfect Auto Service #232
2344 Sunrise Blvd.
Rancho Cordova, CA 95670

Purrfect Auto Service #234
525 Cirby Way
Roseville, CA 95678

Purrfect Auto Service #100
6800 Fair Oaks Blvd.
Carmichael, CA 95608

Purrfect Auto Service #229
2525 North Texas St.
Fairfield, CA 94533

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