



DEPARTMENT OF CONSUMER AFFAIRS  
BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.  
**CALIFORNIA BUREAU OF AUTOMOTIVE REPAIR**  
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## NEWS RELEASE

FOR IMMEDIATE RELEASE  
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### **CALIFORNIA BUREAU OF AUTOMOTIVE REPAIR REACHES SETTLEMENT IN BRIDGESTONE/FIRESTONE CASE**

SACRAMENTO – The California Bureau of Automotive Repair (BAR) has entered into a Global Stipulated Settlement agreement with the 22 Bridgestone/Firestone shops located throughout the state that were accused of fraud and making untrue or misleading statements or records during undercover operations conducted by BAR between 2013 and 2015.

According to the Settlement, 21 of the shops involved received two years of probation and the remaining shop, the Hayward location, received three years of probation. All 22 shops are jointly and severally liable for payment of the \$83,000 cost of the two-year investigation.

Terms and conditions of probation include random inspections, reporting on compliance and obeying all laws. In addition, the Hayward location's operations will be suspended for five days beginning July 14. The shop is also required to prominently post a sign provided by BAR indicating the reason for suspension and the effective dates.

[To read the Accusation, Global Stipulated Settlement and Disciplinary Order click here.](#)

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**ABOUT BAR:** The California Bureau of Automotive Repair's (BAR) primary mission is to protect and serve California consumers by ensuring a fair and competitive automotive repair marketplace and administering a model motor vehicle emissions reduction program. Consumers can file automotive repair complaints by contacting BAR at (800) 952 – 5210. Consumers can also file a complaint online at [www.bar.ca.gov](http://www.bar.ca.gov).

**ABOUT DCA:** The Department of Consumer Affairs (DCA) promotes and protects the interests of California consumers while ensuring a competent and fair marketplace. DCA helps consumers learn how to protect themselves from unscrupulous and unqualified individuals. The department also protects professionals (licensees) from unfair competition by unlicensed practitioners. Consumers can file complaints against licensees by contacting DCA at (800) 952-5210. Consumers can also file a complaint online at [www.dca.ca.gov](http://www.dca.ca.gov).