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8		RE THE
9	FOR THE BUREAU OF	CONSUMER AFFAIRS AUTOMOTIVE REPAIR
10	STATE OF	CALIFORNIA
11		1
12	In the Matter of the Accusation Against:	Case No. 19/14-43
13	PRESTIGE INVESTORS, LLC DBA	
14	LOPEZ TEST ONLY, JOSE LUIS LOPEZ 6326 S. Central Avenue	ACCUSATION
15	Los Angeles, CA 90011	Smog Check
16	Auto Repair Dealer Registration No. ARD 269282	
17	Smog Check, Test Only, Station License No. TC 269282,	
18	JOSE LUIS LOPEZ	
19	4625 S. Central Avenue Los Angeles, CA 90011	
20	Advanced Emission Specialist Technician	
21	License No. EA 633968 (to be redesignated upon renewal as EO 633968 and/or El 633968),	
22	055700),	
23	EDWARD DE LA CRUZ	
24	12059 161st Norwalk, CA 90650	
25	Advanced Emission Specialist Technician License No. EA 631923 (to be redesignated	
26	upon renewal as EO 631923 and/or El 631923)	
27	031743)	
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1		1

Accusation

and 1 JOSHUA STEVE GUEVARA 3566 East 58th Street 2 Maywood, CA 90270 3 Smog Inspector (EO) License No. EO 4 635074 5 Respondents. 6 7 Complainant alleges: 8 **PARTIES** 9 Patrick Dorais (Complainant) brings this Accusation solely in his official capacity as 1. 10 the Acting Chief of the Bureau of Automotive Repair, Department of Consumer Affairs. On or about May 31, 2012, the Bureau of Automotive Repair issued Auto Repair 11 2. Dealer Registration Number ARD 269282 to Prestige Investors, LLC dba Lopez Test Only, Jose 12 13 Luis Lopez. The Auto Repair Dealer Registration expired on May 31, 2013, and has not been 14 rcnewed. 15 On or about June 15, 2012, the Bureau of Automotive Repair issued Smog Check, 3. 16 Test Only, Station License Number TC 269282 to Prestige Investors, LLC dba Lopez Test Only, 17 Jose Luis Lopez (respondent Prestige). The Smog Check, Test Only, Station License expired on 18 May 31, 2013, and has not been renewed. 19 On or about January 23, 2012, the Bureau of Automotive Repair issued Advanced 4. 20 Emission Specialist Technician License Number EA 633968 to Jose Luis Lopez (respondent 21 Lopez). The Advanced Emission Specialist Technician License expired on August 31, 2013, and 22 has not been renewed. Upon renewal, Respondent's license will be redesignated as EO 633968 and/or 633968.1 23 24 5. On or about April 1, 2010, the Bureau of Automotive Repair issued Advanced 25 Emission Specialist Technician License Number EA 631923 to Edward De La Cruz (respondent 26

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¹ 1 Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28, 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

De La Cruz). The Advanced Emission Specialist Technician License expired on September 30, 2013, and has not been renewed. Upon renewal, Respondent's license will be redesignated as EO 631923 and/or 631923.

6. On or about December 26, 2012, the Bureau of Automotive Repair issued Smog Inspector (EO) License No. 635074 to Joshua Steve Guevara (respondent Guevara). The Smog Inspector (EO) License was in full force and effect at all times relevant to the charges brought herein and will expire on May 31, 2015, unless renewed.

JURISDICTION

- 7. Section 9884.13 of the Business and Professions Code ("BPC") provides, in pertinent part, that "[t]he expiration of a valid registration shall not deprive the director or chief of jurisdiction to proceed with . . . [a] disciplinary proceeding against an automotive repair dealer or to render a decision invalidating a registration temporarily or permanently."
 - 8. Section 44072.6 of the Health and Safety Code ("HSC") provides:

"The expiration or suspension of a license by operation of law or by order or decision of the director or a court of law, or the voluntary surrender of a license by a licensee shall not deprive the director of jurisdiction to proceed with any investigation of, or action or disciplinary proceedings against, the licensee, or to render a decision suspending or revoking the license."

9. Section 44002 of the HSC provides, in pertinent part, that the Director has all the powers and authority granted under the Automotive Repair Act for enforcing the Motor Vehicle Inspection Program.

STATUTORY PROVISIONS

- 10. Section 9884.7 of the BPC states, in pertinent part:
- "(a) The director, where the automotive repair dealer cannot show there was a bona fide error, may refuse to validate, or may invalidate temporarily or permanently, the registration of an automotive repair dealer for any of the following acts or omissions related to the conduct of the business of the automotive repair dealer, which are done by the automotive repair dealer or any automotive technician, employee, partner, officer, or member of the automotive repair dealer.

2.1

- (1) Making or authorizing in any manner or by any means whatever any statement written or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading
 - (4) Any other conduct which constitutes fraud.

. . . .

- (6) Failure in any material respect to comply with the provisions of this chapter or regulations adopted pursuant to it."
- 11. Section 44012 of the HSC provides, in pertinent part, that tests at smog check stations shall be performed in accordance with procedures prescribed by the department.
- 12. Section 44014, subdivision (a), of the HSC provides that the testing and repair portion of the smog check program shall be conducted only by licensed smog check technicians.
- 13. Section 44015, subdivision (b), of the HSC provides that a certificate of compliance shall be issued if a vehicle meets the requirements of HSC section 40012.
- 14. Section 44032 of the Health and Safety Code states, in pertinent part, that: (1) no person may perform tests or repairs of emission control devices or systems of motor vehicles required by the Motor Vehicle Inspection Program unless the person performing the test or repair is a licensed qualified smog check technician; and (2) all tests must be conducted in accordance with section 44012 (i.e. Motor Vehicle Inspection Program Requirements).
 - 15. Section 44072.2 of the HSC states, in pertinent part:

"The director may suspend, revoke, or take other disciplinary action against a license as provided in this article if the licensee, or any partner, officer, or director thereof, does any of the following:

- "(a) Violates any section of this chapter [the Motor Vehicle Inspection Program (Health and Saf. Code, § 44000, et seq.)] and the regulations adopted pursuant to it, which related to the licensed activities
 - "(c) Violates any of the regulations adopted by the director pursuant to this chapter.
- "(d) Commits any act involving dishonesty, fraud, or deceit whereby another is injured.

. . .

"(f) Aids or abets unlicensed persons to evade the provisions of this chapter.

"(g) Fails to make and keep records showing his or her transactions as a licensee, or fails to have those records available for inspection by the director or his or her duly authorized representative for a period of not less than three years after completion of any transaction to which the records refer, or refuses to comply with a written request of the director to make the records available for inspection"

16. Section 44072.2 of the HSC provides"

"When a license has been revoked or suspended following a hearing under this article, any additional license issued under this chapter in the name of the licensee may be likewise revoked or suspended by the director."

REGULATORY PROVISIONS

- 17. California Code of Regulations, title 16, section 3340.15, states in pertinent part"
- "(b) A licensed inspector and/or repair technician shall be present during all hours the station is open for the business. Testing and/or repairing of vehicles pursuant to the Smog Check Program shall be performed by a licensed inspector and/or repair technician, consistent with their license classification.

. .

- "(e) The station shall make, keep secure, and have available for inspection on request of the bureau, or its representative, legible records showing the station's transactions as a licensee for a period of not less than three years after completion of any transaction to which the records refer. All records shall be open for reasonable inspection and/or reproduction by the bureau or its representative. Station records required to be maintained shall include copies of:
 - (1) All certificates of compliance and certificates of noncompliance in stock and/or issued,
 - (2) Repair orders relating to the inspection and repair activities, and
- (3) Vehicle inspection reports generated either manually or by the emissions inspection system.

The above listed station records shall be maintained in such a manner that the records for each transaction arc kept together, so as to facilitate access to those records by the bureau or its representative. In this regard, the second copy of an issued certificate shall be attached to the final invoice record.

. . . .

18. California Code of Regulations ("CCR"), title 16, section 3340.24, subdivision (c), states:

"The bureau may suspend or revoke the license of or pursue other legal action against a licensee, if the licensee falsely or fraudulently issues or obtains a certificate of compliance or a certificate of noncompliance."

- 19. CCR, title 16, section 3340.35, subdivision (c), states that a licensed smog check station "shall issue a certificate of compliance or noncompliance to the owner or operator of any vehicle that has been inspected in accordance with the procedures specified in section 3340.42 of this article and has all the required emission control equipment and devices installed and functioning correctly."
- 20. CCR, title 16, section 3340.42, sets forth specific emissions test methods and procedures which apply to all vehicles inspected in the State of California.

COST RECOVERY

21. Section 125.3, subdivision (a), of the BPC provides, in pertinent part, that a Board "may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case."

STATION SURVEILLANCE: NOVEMBER 2012

22. On November 14 and 15, 2012, Bureau program representatives Mario Salas and Allen Steele performed video-taped surveillance of respondent Lopez Test Only's smog check facility which revealed that the station was involved in extensive unlicensed activity and illegal ///

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"clean piping." Specifically, the surveillance operation and information obtained from the Bureau's VID revealed that between the hours of approximately 1158 and 1555 on November 14, 2012, respondent De La Cruz's smog technician license number and access code were used by an unlicensed person, Marco Gonzalez, to unlawfully certify a total of four (4) vehicles. In addition, the Bureau program representatives observed, and the surveillance video confirms, that at least three (3) of the four (4) unlawfully certified vehicles were fraudulently certified via the clean piping method in that the tailpipe emissions of a 1998 Ford Ranger (CA License No. 49948C1) owned by respondent Lopez were used in place of the tailpipe emissions of vehicles that were purportedly being tested. No licensed technicians were present at the station during the time of the Bureau's surveillance.

Furthermore, the surveillance operation and information obtained from the Bureau's VID revealed that between the hours of approximately 1017 and 1438 on November 15, 2012, respondent De La Cruz's smog technician license number and access code were again used by unlicensed person Marco Gonzalez to unlawfully certify a total of five (5) vehicles. The Bureau program representatives observed, and the surveillance video confirms, that the five (5) vehicles were fraudulently certified via the clean piping method in that the tailpipe emissions of a 1998 Ford Ranger (CA License No. 49948C1) owned by respondent Lopez were used in place of the tailpipe emissions of vehicles that were purportedly being tested. No licensed technicians were present at the station during the time of the Bureau's surveillance.

The following chart ("Table 1") illustrates the clean piping activities observed during the Bureau's surveillance of respondent Lopez Test Only's station on November 14, 2012, and November 15, 2012.

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² "Clean piping" is sampling the (clean) tailpipe emissions and/or the RPM readings of another vehicle for the purpose of illegally issuing smog certifications to vehicles that are not in compliance or are not present in the smog check area during the time of the certification.

Test I and T		Vehicle Certified &	Vehicle Actually Tested & License No.	Certificate Issued	Details
11/14/2		License No. 1989 Honda Civic CRX	1998 Ford Ranger	XN734107C	Ford Ranger is test bay at tim
1158 1224 h	to	2RGF715	49948C1		of certification Test performed by Gonzalez (unlicensed).
11/14/2	2012	2002 Mitsubishi Eclipse	1998 Ford Ranger	XN734108C	Ford Ranger in test bay at time
1301 1319 h		5VWC140	49948C1		of certification Test performed by Gonzalez (unlicensed).
11/14/2	2012	1999 Ford Econoline Van	1998 Ford Ranger	XN734109C	Ford Ranger in test bay at time
1417 1446 h		6R96092	49948C1		of certification Test performed by Gonzalez (unlicensed).
11/14/2	2012	2002 Mazda 626	1998 Ford Ranger	XN734110C	Ford Ranger in test bay at time
1512 1555 h		No License Plate	49948C1		of certification Test performed by Gonzalez (unlicensed).
11/15/2	2012	1986 Chevrolet S10 Pickup	1998 Ford Ranger	XN734114C	Ford Ranger in test bay at time
1017 1039 h		8S76960	49948C1		of certification Test performed by Gonzalez (unlicensed).
11/15/2	2012	1990 Bentley Turbo R	1998 Ford Ranger	XN734115C	Ford Ranger in test bay at time
1056 1122 h		DP90080	49948C1		of certification Test performed by Gonzalez (unlicensed).
11/15/2	2012	1992 Chevrolet S10 Pickup	1998 Ford Ranger	XN734116C	Ford Ranger in test bay at time
1137 1206 h		32476A1	49948C1		of certification Test performed by Gonzalez (unlicensed).
11/15/2	2012	1985 Toyota Corolla 3MCN935	1998 Ford Ranger	XN734117C	Ford Ranger in test bay at time of certification
1227 1249 h		31VICIN933	49948C1		Test performed by Gonzalez (unlicensed).

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	2000 Lexus GS 300	1998 Ford Ranger	XN734118C	Ford Ranger in
11/15/2012		_		test bay at time
	6LQZ708			of certification.
1420 to		49948C1		Test performed
1438 hours		1		by Gonzalez
				(unlicensed).

STATION SURVEILLANCE: JANUARY 14, 2013

23. On January 14, 2013, Bureau program representatives Mario Salas and Allen Steele performed another video-taped surveillance of respondent Lopez Test Only's smog check facility which revealed that the station was again involved in unlawful unlicensed activity and illegal "clean piping." Specifically, the surveillance operation and information obtained from the Bureau's VID revealed that between the hours of approximately 1043 to 1409, respondent De La Cruz's smog technician license number and access code were used by an unidentified person to unlawfully certify a total of two vehicles via the clean piping method by using the tailpipe emissions of the 1998 Ford Ranger (CA License No. 49948C1) owned by respondent Lopez in place of the tailpipe emissions of vehicles that were purportedly being tested. No licensed technicians were present at the station during the time of the Bureau's surveillance.

The following chart ("Table 2") illustrates the clean piping activities observed during the Bureau's surveillance of respondent Lopez Test Only's station on January 14, 2013.

Table 2

Test Date and Time	Vehicle Certified & License No.	Vehicle Actually Tested & License No.	Certificate Issued	Details
	1993 Jeep Wrangler	1998 Ford Ranger	XP531834C	Ford Ranger in
1/14/2013				test bay at time
ļ	No License Plate		T.	of certification.
1043 to		49948C1		Test performed
1059 hours				by unidentified
				unlicensed
				person.
	1988 Honda Accord	1998 Ford Ranger	XP531835C	Ford Ranger in
1/14/2013		·		test bay at time
	2HLV607			of certification.
1354 to		49948C1		Test performed
1409 hours				by unidentified
				unlicensed
			 	person.

STATION INSPECTION AND INVESTIGATION

On March 20, 2013, Bureau program representatives Mario Salas and Allen Steele performed an onsite inspection of the Lopez Test Only smog check station, at which time they observed unlicensed individual Gonzalez unlawfully performing a smog inspection with the 1998 Ford Ranger (CA License No. 49948C1) owned by respondent Lopez sitting in the test bay. Upon the Bureau representatives' arrival, Gonzalez immediately interrupted the inspection by abruptly shutting down the emission smog system machine (EIS) resulting an "error warning" on the EIS monitor. Bureau program representative Salas later confirmed through BAR vehicle test data that Gonzalez had used respondent Guevara's smog technician license number and access code and was in the process of clean piping a 1998 Ford Windstar (Vehicle Identification No. 2FTZA5449WBD24778) when they arrived at the station, prompting Gonzalez to abruptly interrupt the test.

No licensed technicians were present at the station when the Bureau program representatives arrived for the inspection, but respondent Guevara arrived at the station approximately 20 minutes thereafter. Bureau program representatives Salas and Steele reviewed two invoices and Vehicle Inspection Reports (VIR) for smog inspections that had been performed earlier that day. When asked about the two inspections which had been performed using his license number and access code, respondent Guevara stated that he had not performed one of the inspections (involving 1988 Toyota Van, CA Lic. #6WKG691) and that he could not remember whether he had performed the other inspection (involving 2002 Isuzu Rodeo, CA Lic. #5YMN323) despite the fact that it had been performed less than an hour earlier. During his interview with Salas and Steele, respondent Guevara admitted that he often deliberately left his smog technician license and his access code unattended on top of the EIS unit.

Thereafter, on March 22, 2013, respondent Lopez voluntarily appeared the Bureau's South El Monte filed office and asked for his ARD, smog station license and smog check technician license to be canceled. No action was taken by the Bureau regarding respondent Lopez's request.

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FIRST CAUSE FOR DISCIPLINE

(Misleading Statements)

25. Respondent Prestige has subjected its automotive repair dealer registration to discipline under BPC section 9884.7, subdivision (a)(1), in that, with respect to the vehicles identified above in paragraphs 22 through 24 (including Tables 1 and 2), its employee(s) and/or partner(s) made statements which they knew or which by exercise of reasonable care should have known were untrue or misleading by issuing electronic certificates of compliance for those vehicles, certifying that they vehicles were in compliance with applicable laws and regulations when, in fact, those vehicles had not actually been inspected and/or had not been inspected by a licensed technician.

SECOND CAUSE FOR DISCIPLINE

(Fraud)

26. Respondent Prestige has subjected its automotive repair dealer registration to discipline under BPC section 9884.7, subdivision (a)(4), in that, with respect to the vehicles identified above in paragraphs 22 through 24 (including Tables 1 and 2), its employee(s) and/or partner(s) committed acts which constitute fraud by issuing electronic certificates of compliance for those vehicles without performing bona fide inspections by a licensed technician of the emission control devices and systems on those vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

THIRD CAUSE FOR DISCIPLINE

(Material Violation of Automotive Repair Act)

27. Respondent Prestige has subjected its automotive repair dealer registration to discipline under BPC section 9884.7, subdivision (a)(6), in that, with respect to the vehicles identified above in paragraphs 22 through 24 (including Tables 1 and 2), its employee(s) and/or partner(s) failed in a material respect to comply with the provisions of the Automotive Repair Act and regulations enacted pursuant thereto by issuing electronic certificates of compliance for those vehicles without performing bona fide inspections by a licensed technician of the emission

control devices and systems on those vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

FOURTH CAUSE FOR DISCIPLINE

(Violation of the Motor Vehicle Inspection Program)

- 28. Respondent Prestige has subjected its station license to discipline under HSC section 44072.2, subdivision (a), in that Respondent violated the following sections of the HSC with respect to the vehicles identified above in paragraphs 22 through 24 (including Tables 1 and 2):
- a. **Section 44012**: Respondent Prestige failed to ensure that the emission control tests were performed on those vehicles in accordance with procedures prescribed by the department.
- b. Section 44014: Respondent Prestige allowed unlicensed person Marco Gonzalez and another unidentified unlicensed person to perform emission control tests on those vehicles in violation of procedures prescribed by the department.
- c. **Section 44015, subdivision (b)**: Respondent Prestige issued electronic certificates of compliance without properly testing and inspecting the vehicles to determine if they were in compliance with section 44012 of the HSC.

FIFTH CAUSE FOR DISCIPLINE

(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)

- 29. Respondent Prestige has subjected its station license to discipline under HSC section 44072.2, subdivision (c), in that Respondent violated the following sections of the HSC with respect to the vehicles identified above in paragraphs 22 through 24 (including Tables 1 and 2):
- a. Section 3340.15, subdivision (b): Respondent Prestige failed to ensure that a licensed inspector and/or repair technician was present during all hours that the station was open for business.
- b. Section 3340.24, subdivision (c): Respondent Prestige falsely or fraudulently issued electronic certificates of compliance without performing bona fide inspections by a licensed technician of the emission control devices and systems on those vehicles as required by HSC section 44012.

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- c. Section 3340.35, subdivision (c): Respondent Prestige issued electronic certificates of compliance even though those vehicles had not been inspected in accordance with section 3340.42 of the HSC.
- d. **Section 3340.42**: Respondent Prestige failed to conduct the required smog tests and inspections on those vehicles in accordance with the Bureau's specifications.

SIXTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

30. Respondent Prestige has subjected its station license to discipline under HSC section 44072.2, subdivision (d), in that, with respect to the vehicles identified above in paragraphs 22 through 24 (including Tables 1 and 2), Respondent committed acts involving dishonesty, fraud or deceit whereby another was injured by issuing electronic certificates of compliance for those vehicles without performing bona fide inspections by a licensed technician of the emission control devices and systems on those vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

SEVENTH CAUSE FOR DISCIPLINE

(Aid and Abet Unlicensed Activity)

31. Respondent Prestige has subjected its station license to discipline under HSC section 44072.2, subdivision (f), in that, with respect to the allegations above in paragraphs 22 through 24 (including Tables 1 and 2), Respondent has aided and/or abetted an unlicensed person to evade the provisions of the Motor Vehicle Inspection Program. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 22 through 24, including Tables 1 and 2, inclusive, as though set forth fully herein.

EIGHTH CAUSE FOR DISCIPLINE

(Fail to Maintain/Make Available Records)

32. Respondent Prestige has subjected its station license to discipline under HSC section 44072.2, subdivisions (a) and (g), in conjunction California Code of Regulations, title 16, section 3340.15, subdivision (e), in that, with respect to the vehicles identified above in paragraphs 22

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1	3. Revoking or suspending Jose Luis Lopez's smog technician license, currently		
2	designated as EA 633968 and as redesignated upon his timely renewal as EO 633968 and/or El		
3	633968;		
4	Revoking or suspending Edward De La Cruz's smog technician license, currently		
5	designated as EA 631923 and as redesignated upon his timely renewal as EO 631923 and/or El		
6	631923;		
7	4. Revoking or suspending Smog Inspector (EO) License No. 635074, issued to Joshua		
8	Steve Guevara;		
9	6. Revoking or suspending any additional licenses issued to the respondents under the		
10	Motor Vehicle Inspection Program pursuant section 44072.2 of the HSC;		
11	7. Ordering Lopez Test Only, Jose Luis Lopez, Edward De La Cruz and Joshua Steve		
12	Guevara to pay the Bureau of Automotive Repair the reasonable costs of the investigation and		
13	enforcement of this case, pursuant to Business and Professions Code section 125.3;		
14	8. Taking such other and further action as deemed necessary and proper.		
15			
16	DATED: Cotolar 28, 2013 PATRICK DORAIS		
17	PATRICK DORAIS Acting Chief		
18	Bureau of Automotive Repair Department of Consumer Affairs		
19	State of California Complainant		
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