

**BEFORE THE DIRECTOR
DEPARTMENT OF CONSUMER AFFAIRS
BUREAU OF AUTOMOTIVE REPAIR
STATE OF CALIFORNIA**

In the Matter of Second Amended Accusation Against:

**SAM'S COMPLETE AUTO REPAIR AND SMOG, DBA
SAM'S COMPLETE AUTO REPAIR & SMOG**

718 S. 9th Street
Modesto, CA 95351

Mailing Address:

2025 Waterfall Court
Modesto, CA 95351

AMARJIT SINGH, PRESIDENT

Automotive Repair Dealer Registration No. ARD 227163
Smog Check Station License No. RC 227163
Lamp Station License No. LS 227163, Class A
Brake Station License No. BS 227163, Class C

AMARJIT SINGH

2025 Waterfall Court
Modesto, CA 95351

Advanced Emission Specialist Technician License No. EA
030749 (to be redesignated upon renewal as
EO 030749 and/or EI 030749),

Brake Adjuster License No. BA 030749, Class C
Lamp Adjuster License No. LA 030749, Class A

KEVIN S. PARMAN

3404 Bridlepath Lane
Modesto, CA 95356

Advanced Emission Specialist Technician License
No. EA 154653

Case No. 79/12-63

OAH No. 2012040083

Respondents.

DECISION


The attached Stipulated Settlement and Disciplinary Order is hereby accepted and adopted as the Decision of the Director of the Department of Consumer Affairs in the above-entitled matter. The following typographical errors are noted:

1. Page 2, line 22: "Lamp Station License No. LS 227613" should be "Lamp Station License No. LS 227163".
2. Page 2, line 26: "Brake Station License No. BA 227613" should be "Brake Station License No. BA 227163".
3. Page 3, line 3: The expiration date of Advanced Emission Specialist Technician License Number EA 030749 should be changed from "July 31, 2013" to "July 31, 2017".

4. Page 3, line 9: The expiration date of Lamp Adjuster License Number LA 030749, Class A should be changed from "July 31, 2013" to "July 31, 2017".

This Decision shall become effective SEP 04 2013.

DATED: August 12, 2013



DONALD CHANG
Assistant Chief Counsel
Department of Consumer Affairs

1 KAMALA D. HARRIS
2 Attorney General of California
3 JANICE K. LACHMAN
4 Supervising Deputy Attorney General
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13 *Attorneys for Complainant*

8
9 **BEFORE THE**
10 **DEPARTMENT OF CONSUMER AFFAIRS**
11 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
12 **STATE OF CALIFORNIA**

12 In the Matter of the Second Amended Accusation Against:

Case No. 79/12-63

13 **SAM'S COMPLETE AUTO REPAIR AND SMOG, DBA**
14 **SAM'S COMPLETE AUTO REPAIR & SMOG**

OAH No. 2012040083

14 718 S. 9th Street
15 Modesto, CA 95351

15 Mailing Address:

**STIPULATED
SETTLEMENT AND
DISCIPLINARY ORDER**

16 2025 Waterfall Court

16 Modesto, CA 95351

17 **AMARJIT SINGH, PRESIDENT**

17 Automotive Repair Dealer Registration No. ARD 227163

18 Smog Check Station License No. RC 227163

18 Lamp Station License No. LS 227163, Class A

19 Brake Station License No. BS 227163, Class C

20 **AMARJIT SINGH**

20 2025 Waterfall Court

21 Modesto, CA 95351

21 Advanced Emission Specialist Technician License

22 No. EA 030749 (to be redesignated upon renewal as EO

22 030749 and/or EI 030749),

23 Brake Adjuster License No. BA 030749, Class C

23 Lamp Adjuster License No. LA 030749, Class A

24 **KEVIN S. PARMAN**

24 3404 Bridlepath Lane

25 Modesto, CA 95356

25 Advanced Emission Specialist Technician License

26 No. EA 154653

27 Respondents.

1 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-
2 entitled proceedings that the following matters are true:

3 **PARTIES**

4 1. Patrick Dorais (Complainant) is the Acting Chief of the Bureau of Automotive
5 Repair. He brought this action solely in his official capacity and is represented in this matter by
6 Kamala D. Harris, Attorney General of the State of California, by Karen R. Denvir, Deputy
7 Attorney General.

8 2. Respondent Sam's Complete Auto Repair and Smog, Amarjit Singh (Respondent) is
9 represented in this proceeding by attorney William Dean Ferreira, Esq., whose address is: 582
10 Market Street, Suite 1608, San Francisco, CA 94104.

11 3. On a date uncertain in 2003, the Bureau of Automotive Repair issued Automotive
12 Repair Dealer Registration No. ARD 227163 to Sam's Complete Auto Repair and Smog, Amarjit
13 Singh (Respondent Sam's) doing business as Sam's Complete Auto Repair & Smog with Amarjit
14 Singh as President. The Automotive Repair Dealer Registration was in full force and effect at all
15 times relevant to the charges brought in Accusation No. 79/12-63 and will expire on April 30,
16 2014, unless renewed.

17 4. On or about November 3, 2003, the Bureau of Automotive Repair issued Smog
18 Check Station License No. RC 227163 to Respondent Sam's. The Smog Check Station License
19 was in full force and effect at all times relevant to the charges brought in Accusation No. 79/12-
20 63 and will expire on April 30, 2014, unless renewed.

21 5. On or about November 4, 2003, the Bureau of Automotive Repair issued Lamp
22 Station License No. LS 227613, Class A, to Respondent Sam's. The Lamp Station License was
23 in full force and effect at all times relevant to the charges brought in Accusation No. 79/12-63 and
24 will expire on April 30, 2014, unless renewed.

25 6. On or about November 4, 2003, the Bureau of Automotive Repair issued Brake
26 Station License No. BA 227613, Class C, to Respondent Sam's. The Brake Station License was
27 in full force and effect at all times relevant to the charges brought in Accusation No. 79/12-63 and
28 will expire on April 30, 2014, unless renewed.

1 7. On a date uncertain in 1997, the Bureau issued Advanced Emission Specialist
2 Technician License Number EA 030749 to Amarjit Singh (Respondent Singh). The technician
3 license is due to expire on July 31, 2013.

4 8. On a date uncertain in 1993, the Bureau issued Brake Adjuster License Number BA
5 030749, Class C to Respondent Singh. The brake adjuster license was in full force and effect at
6 all times relevant to the charges brought herein and will expire on July 31, 2013, unless renewed.

7 9. On a date uncertain in 1997, the Bureau issued Lamp Adjuster License Number LA
8 030749, Class A to Respondent Singh. The lamp adjuster license was in full force and effect at
9 all times relevant to the charges brought herein and will expire on July 31, 2013, unless renewed.

JURISDICTION

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11 10. Second Amended Accusation No. 79/12-63 was filed before the Director of
12 Consumer Affairs (Director), for the Bureau of Automotive Repair (Bureau), and is currently
13 pending against Respondent Sam's and Respondent Singh. The Second Amended Accusation
14 and all other statutorily required documents were properly served on Respondent on June 5, 2013.
15 Respondent timely filed its Notice of Defense contesting the Accusation.

16 11. A copy of Second Amended Accusation No. 79/12-63 is attached as exhibit A and
17 incorporated herein by reference.

ADVISEMENT AND WAIVERS

18
19 12. Respondents have carefully read, fully discussed with counsel, and understand the
20 charges and allegations in Accusation No. 79/12-63. Respondents have also carefully read, fully
21 discussed with counsel, and understand the effects of this Stipulated Settlement and Disciplinary
22 Order.

23 13. Respondents are fully aware of their legal rights in this matter, including the right to a
24 hearing on the charges and allegations in the Second Amended Accusation; the right to be
25 represented by counsel at their own expense; the right to confront and cross-examine the
26 witnesses against them; the right to present evidence and to testify on their own behalf; the right
27 to the issuance of subpoenas to compel the attendance of witnesses and the production of
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1 documents; the right to reconsideration and court review of an adverse decision; and all other
2 rights accorded by the California Administrative Procedure Act and other applicable laws.

3 14. Respondents voluntarily, knowingly, and intelligently waive and give up each and
4 every right set forth above.

5 **CULPABILITY**

6 15. Respondent admits the truth of each and every charge and allegation in Second
7 Amended Accusation No. 79/12-63.

8 16. Respondent Sam's agrees that its Automotive Repair Dealer Registration, Smog
9 Check Station License, Lamp Station License, and Brake Station License are subject to discipline
10 and agrees to be bound by the Director's probationary terms as set forth in the Disciplinary Order
11 below. Respondent Singh agrees that his Advanced Emission Specialist License, Brake Adjuster
12 License, and Lamp Adjuster License are subject to discipline and agrees to be bound by the
13 Director's probationary terms as set forth in the Disciplinary Order below.

14 **CONTINGENCY**

15 17. This stipulation shall be subject to approval by the Director of Consumer Affairs or
16 the Director's designee. Respondents understands and agrees that counsel for Complainant and
17 the staff of the Bureau of Automotive Repair may communicate directly with the Director and
18 staff of the Department of Consumer Affairs regarding this stipulation and settlement, without
19 notice to or participation by Respondents or their counsel. By signing the stipulation,
20 Respondents understand and agree that they may not withdraw its agreement or seek to rescind
21 the stipulation prior to the time the Director considers and acts upon it. If the Director fails to
22 adopt this stipulation as the Decision and Order, the Stipulated Settlement and Disciplinary Order
23 shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action
24 between the parties, and the Director shall not be disqualified from further action by having
25 considered this matter.

26 18. The parties understand and agree that Portable Document Format (PDF) and facsimile
27 copies of this Stipulated Settlement and Disciplinary Order, including Portable Document Format
28 (PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.

1 4. **Random Inspections.** Respondent Sam's must provide Bureau representatives
2 unrestricted access to inspect all vehicles (including parts) undergoing repairs, up to and
3 including the point of completion.

4 5. **Jurisdiction.** If an accusation is filed against Respondents during the term of
5 probation, the Director of Consumer Affairs shall have continuing jurisdiction over this matter
6 until the final decision on the accusation, and the period of probation shall be extended until such
7 decision.

8 6. **Violation of Probation.** Should the Director of Consumer Affairs determine that
9 Respondents have failed to comply with the terms and conditions of probation, the Department
10 may, after giving notice and opportunity to be heard, temporarily or permanently invalidate the
11 registration and suspend or revoke the licenses.

12 7. **Training Course.** During the period of probation, Respondent Singh shall attend and
13 successfully complete a 68 hour Bureau Certified Licensed Inspector Training Course. Said
14 course shall be completed and proof of completion submitted to the Bureau within one hundred
15 eighty (180) days of the effective date of this decision and order. If proof of completion of the
16 course is not furnished to the Bureau within the 180-day period, Respondent Singh's licenses
17 shall be immediately suspended until such proof is received.

18 8. **Cost Recovery.** Respondents shall pay the Bureau \$12,500.00 in costs. Respondent
19 Sam's and Respondent Singh shall be jointly and severally liable for these costs. Payment to the
20 Bureau of the full amount of cost recovery shall be received no later than 6 months before
21 probation terminates. Failure to complete payment of cost recovery within this time frame shall
22 constitute a violation of probation which may subject Respondents' licenses and registration to
23 outright revocation; however, the Director or the Director's Bureau of Automotive Repair
24 designee may elect to continue probation until such time as reimbursement of the entire cost
25 recovery amount has been made to the Bureau.


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ACCEPTANCE

I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully discussed it with my attorney, William Dean Ferreira, Esq.. I understand the stipulation and the effect it will have on my Automotive Repair Dealer Registration, and Smog Check Station License, and Lamp Station License. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Director of Consumer Affairs.

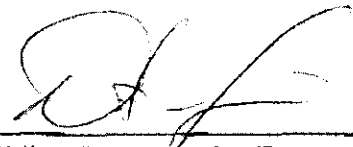
DATED: 7/30/13 

AMARJIT SINGH
Respondent

DATED: 7/30/13 

AMARJIT SINGH, PRESIDENT
SAM'S COMPLETE AUTO REPAIR AND SMOG
Respondent

I have read and fully discussed with Respondents the terms and conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order. I approve its form and content.

DATED: 7/30/13 

William Dean Ferreira, Esq.
Attorney for Respondents

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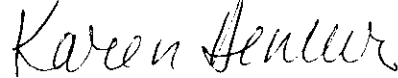
ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Director of Consumer Affairs.

Dated: July 30, 2013

Respectfully submitted,

KAMALA D. HARRIS
Attorney General of California
JANICE K. LACHMAN
Supervising Deputy Attorney General



KAREN R. DENVIR
Deputy Attorney General
Attorneys for Complainant

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Exhibit A
Second Amended Accusation No. 79/12-63

1 KAMALA D. HARRIS
Attorney General of California
2 JANICE K. LACHIMAN
Supervising Deputy Attorney General
3 KAREN R. DENVER
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6 Telephone: (916) 324-5333
Facsimile: (916) 327-8643
7 *Attorneys for Complainant*

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9 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
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13 **SAM'S COMPLETE AUTO REPAIR & SMOG**
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14 **Mailing Address:**
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15 Modesto, CA 95351
AMARJIT SINGH, PRESIDENT
16 **Automotive Repair Dealer Registration No. ARD 227163**
Smog Check Station License No. RC 227163
17 **Lamp Station License No. LS 227163, Class A**
Brake Station License No. BS 227163, Class C
18
19 **AMARJIT SINGH**
2025 Waterfall Court
Modesto, CA 95351
20 **Advanced Emission Specialist Technician License**
No. EA 030749 (to be redesignated upon renewal as EO
21 **030749 and/or EI 030749),**
Brake Adjuster License No. BA 030749, Class C
22 **Lamp Adjuster License No. LA 030749, Class A**
23
24 **KEVIN S. PARMAN**
3404 Bridlepath Lane
Modesto, CA 95356
25 **Advanced Emission Specialist Technician License**
No. EA 154653

26 Respondents.

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28 ///

Case No. 79/12-63
OAH No. 2011120402
SECOND AMENDED
ACCUSATION
SMOG CHECK

1 Complainant alleges:

2 **PARTIES**

3 1. John Wallauch ("Complainant") brings this Second Amended Accusation solely in
4 his official capacity as the Chief of the Bureau of Automotive Repair ("Bureau"), Department of
5 Consumer Affairs. This Second Amended Accusation replaces in its entirety Accusation No.
6 79/12-63 filed on February 27, 2012 and First Amended Accusation No. 79/12-63 filed on
7 October 31, 2012.

8 **Automotive Repair Dealer Registration**

9 2. On a date uncertain in 2003, the Bureau issued Automotive Repair Dealer
10 Registration Number ARD 227163 ("registration") to Sam's Complete Auto Repair and Smog,
11 ("Respondent Sam's"), doing business as Sam's Complete Auto Repair & Smog with Amarjit
12 Singh as President. The registration was in full force and effect at all times relevant to the
13 charges brought herein and will expire on April 30, 2014, unless renewed.

14 **Smog Check Station License**

15 3. On or about November 3, 2003, the Bureau issued Smog Check Station License
16 Number RC 227163 ("station license") to Respondent Sam's. The station license was in full
17 force and effect at all times relevant to the charges brought herein and will expire on April 30,
18 2014, unless renewed.

19 **Lamp Station License**

20 4. On or about November 4, 2003, the Bureau issued Lamp Station License Number LS
21 227163, Class A ("lamp station license") to Respondent Sam's. The lamp station license was in
22 full force and effect at all times relevant to the charges brought herein and will expire on April 30,
23 2014, unless renewed.

24 **Brake Station License**

25 5. On or about November 4, 2003, the Bureau issued Brake Station License Number BS
26 227163, Class C ("brake station license") to Respondent Sam's. The brake station license was in
27 full force and effect at all times relevant to the charges brought herein and will expire on April 30,
28 2014, unless renewed.

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Advanced Emission Specialist Technician License

6. On a date uncertain in 1997, the Bureau issued Advanced Emission Specialist Technician License Number EA 030749 ("technician license") to Amarjit Singh ("Respondent Singh"). The technician license is due to expire on July 31, 2013. Upon renewal of the license, the license will be redesignated as EO 030749 and/or EI 030749.¹

Brake Adjuster License

7. On a date uncertain in 1993, the Bureau issued Brake Adjuster License Number BA 030749, Class C ("brake adjuster license") to Respondent Singh. The brake adjuster license was in full force and effect at all times relevant to the charges brought herein and will expire on July 31, 2013, unless renewed.

Lamp Adjuster License

8. On a date uncertain in 1997, the Bureau issued Lamp Adjuster License Number LA 030749, Class A ("lamp adjuster license") to Respondent Singh. The lamp adjuster license was in full force and effect at all times relevant to the charges brought herein and will expire on July 31, 2013, unless renewed.

Advanced Emission Specialist Technician License

9. On or about August 11, 2008, the Bureau issued Advanced Emission Specialist Technician License Number EA 154653 ("technician license") to Kevin S. Parman ("Respondent Parman"). The technician license was in full force and effect at all times relevant to the charges brought herein and expired on November 30, 2012.

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¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28, 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

1 STATUTORY PROVISIONS

2 10. Section 9884.7 of the Business and Professions Code ("Code") states, in pertinent
3 part:

4 (a) The director, where the automotive repair dealer cannot show there
5 was a bona fide error, may deny, suspend, revoke, or place on probation the
6 registration of an automotive repair dealer for any of the following acts or omissions
7 related to the conduct of the business of the automotive repair dealer, which are done
8 by the automotive repair dealer or any automotive technician, employee, partner,
9 officer, or member of the automotive repair dealer.

8 (1) Making or authorizing in any manner or by any means whatever any
9 statement written or oral which is untrue or misleading, and which is known, or which
10 by the exercise of reasonable care should be known, to be untrue or misleading.

10 (3) Failing or refusing to give to a customer a copy of any document
11 requiring his or her signature, as soon as the customer signs the document.

11 (4) Any other conduct that constitutes fraud.

12 (b) Except as provided for in subdivision (c), if an automotive repair
13 dealer operates more than one place of business in this state, the director pursuant to
14 subdivision (a) shall only suspend, revoke, or place on probation the registration of
15 the specific place of business which has violated any of the provisions of this chapter.
16 This violation, or action by the director, shall not affect in any manner the right of the
17 automotive repair dealer to operate his or her other places of business.

18 (c) Notwithstanding subdivision (b), the director may suspend, revoke, or
19 place on probation the registration for all places of business operated in this state by
20 an automotive repair dealer upon a finding that the automotive repair dealer has, or is,
21 engaged in a course of repeated and willful violations of this chapter, or regulations
22 adopted pursuant to it.

19 11. Code section 118, subdivision (b) states:

20 The suspension, expiration, or forfeiture by operation of law of a license
21 issued by a board in the department, or its suspension, forfeiture, or cancellation by
22 order of the board or by order of a court of law, or its surrender without the written
23 consent of the board, shall not, during any period in which it may be renewed,
24 restored, reissued, or reinstated, deprive the board of its authority to institute or
25 continue a disciplinary proceeding against the licensee upon any ground provided by
26 law or to enter an order suspending or revoking the license or otherwise taking
27 disciplinary action against the licensee on any such ground.

25 12. Code section 9884.9 states, in pertinent part:

26 (a) The automotive repair dealer shall give to the customer a written
27 estimated price for labor and parts necessary for a specific job. No work shall be done
28 and no charges shall accrue before authorization to proceed is obtained from the
customer. No charge shall be made for work done or parts supplied in excess of the
estimated price without the oral or written consent of the customer that shall be

1 obtained at some time after it is determined that the estimated price is insufficient and
2 before the work not estimated is done or the parts not estimated are supplied. Written
3 consent or authorization for an increase in the original estimated price may be
4 provided by electronic mail or facsimile transmission from the customer. The bureau
5 may specify in regulation the procedures to be followed by an automotive repair
6 dealer if an authorization or consent for an increase in the original estimated price is
7 provided by electronic mail or facsimile transmission. If that consent is oral, the
8 dealer shall make a notation on the work order of the date, time, name of person
9 authorizing the additional repairs and telephone number called, if any, together with a
10 specification of the additional parts and labor and the total additional cost, and shall
11 do either of the following:

12 (1) Make a notation on the invoice of the same facts set forth in the
13 notation on the work order.

14 (2) Upon completion of the repairs, obtain the customer's signature or
15 initials to an acknowledgment of notice and consent, if there is an oral consent of the
16 customer to additional repairs, in the following language:

17 "I acknowledge notice and oral approval of an increase in the original
18 estimated price.

19 _____
20 (signature or initials)"

21 13. Code section 9884.13 provides, in pertinent part, that the expiration of a valid
22 registration shall not deprive the director or chief of jurisdiction to proceed with a disciplinary
23 proceeding against an automotive repair dealer or to render a decision invalidating a registration
24 temporarily or permanently.

25 14. Code section 477 provides, in pertinent part, that "Board" includes "bureau,"
26 "commission," "committee," "department," "division," "examining committee," "program," and
27 "agency." "License" includes certificate, registration or other means to engage in a business or
28 profession regulated by the Code.

15 15. Code section 9889.1 provides, in pertinent part, that the Director may suspend or
16 revoke any license issued under Articles 5 and 6 (commencing with section 9887.1) of the
17 Automotive Repair Act.

18 16. Code section 9889.7 provides, in pertinent part, that the expiration or suspension of a
19 license by operation of law or by order or decision of the Director or a court of law, or the
20 voluntary surrender of a license shall not deprive the Director of jurisdiction to proceed with any
21 disciplinary proceedings.

1 17. Code section 9889.3 states, in pertinent part:

2 The director may suspend, revoke, or take other disciplinary action
3 against a license as provided in this article [Article 7 (commencing with section
4 9889.1) of the Automotive Repair Act] if the licensee or any partner, officer, or
5 director thereof:

6 (a) Violates any section of the Business and Professions Code which
7 relates to his or her licensed activities.

8 (c) Violates any of the regulations promulgated by the director pursuant
9 to this chapter.

10 (h) Violates or attempts to violate the provisions of this chapter relating
11 to the particular activity for which he or she is licensed . . .

12 18. Code section 9887.1 states, in pertinent part:

13 The director shall have the authority to issue licenses for official lamp
14 and brake adjusting stations and shall license lamp and brake adjusters. The licenses
15 shall be issued in accordance with this chapter and regulations adopted by the director
16 pursuant thereto . . . Licenses may be renewed upon application and payment of the
17 renewal fees if the application for renewal is made within the 30-day period prior to
18 the date of expiration. Persons whose licenses have expired shall immediately cease
19 the activity requiring a license . . .

20 19. Code section 9888.3 states:

21 No person shall operate an "official" lamp or brake adjusting station
22 unless a license therefor has been issued by the director. No person shall issue, or
23 cause or permit to be issued, any certificate purporting to be an official lamp
24 adjustment certificate unless he or she is a licensed lamp adjuster or an official brake
25 adjustment certificate unless he or she is a licensed brake adjuster.

26 20. Code section 9889.9 states that "[w]hen any license has been revoked or suspended
27 following a hearing under the provisions of this article [Article 7 (commencing with section
28 9889.1) of the Automotive Repair Act], any additional license issued under Articles 5 and 6 of
this chapter in the name of the licensee may be likewise revoked or suspended by the director."

21 21. Section 44002 of the Health and Safety Code provides, in pertinent part, that the
22 Director has all the powers and authority granted under the Automotive Repair Act for enforcing
23 the Motor Vehicle Inspection Program.

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22. Section 44072.2 of the Health and Safety Code states, in pertinent part:

The director may suspend, revoke, or take other disciplinary action against a license as provided in this article if the licensee, or any partner, officer, or director thereof, does any of the following:

(a) Violates any section of this chapter [the Motor Vehicle Inspection Program (Health and Saf. Code, § 44000, et seq.)] and the regulations adopted pursuant to it, which related to the licensed activities.

(c) Violates any of the regulations adopted by the director pursuant to this chapter.

(d) Commits any act involving dishonesty, fraud, or deceit whereby another is injured.

23. Section 44072.6 of the Health and Safety Code provides, in pertinent part, that the expiration or suspension of a license by operation of law, or by order or decision of the Director of Consumer Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the Director of jurisdiction to proceed with disciplinary action.

24. Section 44072.8 of the Health and Safety Code states:

When a license has been revoked or suspended following a hearing under this article, any additional license issued under this chapter in the name of the licensee may be likewise revoked or suspended by the director.

25. California Code of Regulations, title 16, section 3340.28, subdivision (e), states that "[u]pon renewal of an unexpired Basic Area Technician license or an Advanced Emission Specialist Technician license issued prior to the effective date of this regulation, the licensee may apply to renew as a Smog Check Inspector, Smog Check Repair Technician, or both.

COST RECOVERY

26. Code section 125.3 provides, in pertinent part, that a Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

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1 **UNDERCOVER OPERATION – MARCH 23, 2011**

2 27. On or about March 23, 2011, a Bureau undercover operator drove a Bureau-
3 documented 2001 Ford Focus to Respondent Sam's facility and requested brake, lamp, and smog
4 inspections. The vehicle could not pass the functional portion of a smog inspection because the
5 vehicle's malfunction indicator light ("MIL") was inoperative. The vehicle was also unable to
6 pass the brake inspection because the right and left rear brake drums were oversized. Further, the
7 vehicle could not pass the lamp inspection because the headlights were out of adjustment. The
8 operator signed a work order/estimate but was not provided with a copy of that document prior to
9 the inspections.

10 28. Respondent Singh performed the brake and lamp inspections and issued Lamp
11 Certificate No. [REDACTED] certifying that the lamps were in satisfactory condition and Brake
12 Certificate No. [REDACTED] certifying that the brake system was in satisfactory condition. In
13 fact, the headlights were out of adjustment and the right and left rear brake drums were oversized.

14 29. Respondent Parman performed the smog inspection and issued electronic Certificate
15 of Compliance No. [REDACTED] for that vehicle, certifying that the vehicle was in compliance with
16 applicable laws and regulations; however, the vehicle's MIL was inoperative. The operator paid
17 \$110 for the inspections and received a copy of Invoice No. [REDACTED] and the Vehicle Inspection
18 Report ("VIR").

19 **FIRST CAUSE FOR DISCIPLINE**

20 **(Misleading Statements)**

21 30. Respondent Sam's has subjected its registration to discipline under Code section
22 9884.7, subdivision (a)(1), in that on or about March 23, 2011, regarding the 2001 Ford Focus, it
23 made statements which it knew or which by exercise of reasonable care it should have known
24 were untrue or misleading, as follows:

25 a. Respondent Sam's issued electronic Certificate of Compliance No. [REDACTED]
26 certifying that the vehicle was in compliance with applicable laws and regulations when, in fact,
27 the vehicle's MIL was inoperable.

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1 b. Respondent Sam's issued Brake Certificate No. [REDACTED], certifying that the brake
2 system on that vehicle was in satisfactory condition when, in fact, the right and left rear brake
3 drums were oversized.

4 c. Respondent Sam's issued Lamp Certificate No. [REDACTED], certifying that the lamp
5 system was in satisfactory condition when, in fact, the headlights were out of adjustment.

6 **SECOND CAUSE FOR DISCIPLINE**

7 **(Failed to Provide a Copy of a Signed Document)**

8 31. Respondent Sam's has subjected its registration to discipline under Code section
9 9884.7, subdivision (a)(3), in that on or about March 23, 2011, Respondent Sam's failed to
10 provide the operator with a copy of the work order as soon as she signed the document.

11 **THIRD CAUSE FOR DISCIPLINE**

12 **(Fraud)**

13 32. Respondent Sam's has subjected its registration to discipline under Code section
14 9884.7, subdivision (a)(4), in that on or about March 23, 2011, regarding the 2001 Ford Focus, it
15 received \$110 for certificates of compliance that should not have been issued, constituting acts
16 involving fraud, as follows:

17 a. Respondent Sam's issued electronic Certificate No. [REDACTED], without performing a
18 bona fide inspection of the emission control devices and systems on that vehicle, thereby
19 depriving the People of the State of California of the protection afforded by the Motor Vehicle
20 Inspection Program.

21 b. Respondent Sam's issued Brake Certificate No. [REDACTED], certifying that the brake
22 system on that vehicle was in satisfactory condition when, in fact, the right and left rear brake
23 drums were oversized.

24 c. Respondent Sam's issued Lamp Certificate No. [REDACTED], certifying that the lamp
25 system was in satisfactory condition when, in fact, the headlights were out of adjustment.

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FOURTH CAUSE FOR DISCIPLINE

(Failure to Provide a Written Estimate)

33. Respondent Sam's has subjected its registration to discipline under Code section 9884.7, subdivision (a)(6), in that on or about March 23, 2011, it failed to comply with section 9884.9, subdivision (a) of that Code by failing to provide the operator with a written estimated price for a specific job prior to commencement of the inspections.

FIFTH CAUSE FOR DISCIPLINE

(Violation of the Motor Vehicle Inspection Program)

34. Respondent Sam's has subjected its station license to discipline under Health and Safety Code section 44072.2, subdivision (a), in that on or about March 23, 2011, regarding the 2001 Ford Focus, it violated sections of that Code, as follows:

a. **Section 44012, subdivision (a):** Respondent Sam's failed to determine that all emission control devices and systems required by law were installed and functioning correctly in accordance with test procedures.

b. **Section 44012, subdivision (f):** Respondent Sam's failed to perform emission control tests on that vehicle in accordance with procedures prescribed by the department.

c. **Section 44015, subdivision (b):** Respondent Sam's issued electronic Certificate of Compliance No. [REDACTED] without properly testing and inspecting the vehicle to determine if it was in compliance with section 44012 of that Code.

SIXTH CAUSE FOR DISCIPLINE

(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)

35. Respondent Sam's has subjected its station license to discipline under Health and Safety Code section 44072.2, subdivision (c), in that on or about March 23, 2011, regarding the 2001 Ford Focus, it violated sections of the California Code of Regulations, title 16, as follows:

a. **Section 3340.35, subdivision (c):** Respondent Sam's issued electronic Certificate of Compliance No. [REDACTED] even though that vehicle had not been inspected in accordance with section 3340.42 of that Code.

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1 b. **Section 3340.42:** Respondent Sam's failed to conduct the required smog tests and
2 inspections on that vehicle in accordance with the Bureau's specifications.

3 **SEVENTH CAUSE FOR DISCIPLINE**

4 **(Dishonesty, Fraud or Deceit)**

5 36. Respondent Sam's has subjected its station license to discipline under Health and
6 Safety Code section 44072.2, subdivision (d), in that on or about March 23, 2011, regarding the
7 2001 Ford Focus, it committed acts involving dishonesty, fraud or deceit whereby another was
8 injured by issuing electronic Certificate of Compliance No. [REDACTED] for that vehicle without
9 performing a bona fide inspection of the emission control devices and systems on the vehicle,
10 thereby depriving the People of the State of California of the protection afforded by the Motor
11 Vehicle Inspection Program.

12 **EIGHTH CAUSE FOR DISCIPLINE**

13 **(Violations of the Motor Vehicle Inspection Program)**

14 37. Respondent Parman has subjected his technician license to discipline under Health
15 and Safety Code section 44072.2, subdivision (a), in that on or about March 23, 2011, regarding
16 the 2001 Ford Focus, he violated sections of that Code, as follows:

17 a. **Section 44012, subdivision (a):** Respondent Parman failed to determine that all
18 emission control devices and systems required by law were installed and functioning correctly in
19 accordance with test procedures.

20 b. **Section 44012, subdivision (f):** Respondent Parman failed to perform emission
21 control tests on that vehicle in accordance with procedures prescribed by the department.

22 c. **Section 44032:** Respondent Parman failed to perform tests of the emission control
23 devices and systems on that vehicle in accordance with section 44012 of that Code.

24 **NINTH CAUSE FOR DISCIPLINE**

25 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

26 38. Respondent Parman has subjected his technician license to discipline under Health
27 and Safety Code section 44072.2, subdivision (c), in that on or about March 23, 2011, regarding

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1 the 2001 Ford Focus, he violated sections of the California Code of Regulations, title 16, as
2 follows:

3 a. **Section 3340.30, subdivision (a):** Respondent Parman failed to inspect and test that
4 vehicle in accordance with Health and Safety Code section 44012.

5 b. **Section 3340.41, subdivision (c):** Respondent Parman entered false information into
6 the Emission Inspection System for electronic Certificate of Compliance No. [REDACTED] by
7 entering "Pass" for the functional inspection when, in fact, the vehicle could not pass the
8 inspection because the vehicle's MIL was inoperable.

9 c. **Section 3340.42:** Respondent Parman failed to conduct the required smog tests and
10 inspections on that vehicle in accordance with the Bureau's specifications.

11 **TENTH CAUSE FOR DISCIPLINE**

12 **(Dishonesty, Fraud or Deceit)**

13 39. Respondent Parman has subjected his technician license to discipline under Health
14 and Safety Code section 44072.2, subdivision (d), in that on or about March 23, 2011, regarding
15 the 2001 Ford Focus, he committed acts involving dishonesty, fraud or deceit whereby another
16 was injured by issuing electronic Certificate of Compliance No. [REDACTED] without performing a
17 bona fide inspection of the emission control devices and systems on that vehicle, thereby
18 depriving the People of the State of California of the protection afforded by the Motor Vehicle
19 Inspection Program.

20 **ELEVENTH CAUSE FOR DISCIPLINE**

21 **(Violations of Regulations)**

22 40. Respondent Sam's registration is subject to discipline under Code section 9884.7,
23 subdivision (a)(6), in that Respondent Sam's failed to comply with provisions of California Code
24 of Regulations, title 16, in the following material respects:

25 a. **Section 3305, subdivision (a):** Respondent Sam's failed to perform the inspection of
26 the brake system and inspection and adjustment of the lighting system on the Bureau's 2001 Ford
27 Focus in accordance with the specifications, instructions, and directives issued by the Bureau and
28 the vehicle manufacturer.

1 b. Section 3316, subdivision (d)(2): Respondent Sam's issued Lamp Certificate No.
2 [REDACTED] as to the Bureau's 2001 Ford Focus when the headlights were out of adjustment and
3 not in compliance with Bureau regulations.

4 c. Section 3321, subdivision (c)(2): Respondent Sam's issued Brake Certificate No.
5 [REDACTED] as to the Bureau's 2001 Ford Focus when the brake system on the vehicle had not
6 been completely tested or inspected.

7 **TWELFTH CAUSE FOR DISCIPLINE**

8 **(Failure to Comply with Regulations)**

9 41. Respondent Sam's brake and lamp station licenses are subject to discipline under
10 Code section 9889.3, subdivision (c), in that Respondent Sam's failed to comply with the
11 provisions of California Code of Regulations, title 16, sections 3305, subdivision (a), 3316,
12 subdivision (d)(2), and 3321, subdivision (c)(2), as set forth in paragraph 40, above.

13 **THIRTEENTH CAUSE FOR DISCIPLINE**

14 **(Dishonesty, Fraud, or Deceit)**

15 42. Respondent Sam's brake and lamp station licenses are subject to discipline under
16 Code section 9889.3, subdivision (d), in that Respondent Sam's committed acts involving
17 dishonesty, fraud, or deceit whereby another was injured, as set forth in paragraph 39, above.

18 **FOURTEENTH CAUSE FOR DISCIPLINE**

19 **(Violations of Regulations)**

20 43. Respondent Singh's brake and lamp adjuster licenses are subject to discipline under
21 Code section 9889.3, subdivision (c), in that he failed to comply with the provisions of California
22 Code of Regulations, title 16, sections 3305, subdivision (a), 3316, subdivision (d)(2), and 3321,
23 subdivision (c)(2), as set forth in paragraph 40, above.

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UNDERCOVER OPERATION – APRIL 20, 2011

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2 44. On or about April 20, 2011, a Bureau undercover operator drove a Bureau-
3 documented 1993 Toyota pickup to Respondent Sam's facility and requested brake, lamp, and
4 smog inspections. The vehicle could not pass the functional portion of a smog inspection because
5 the vehicle's ignition timing was adjusted beyond the manufacturer's specifications. The vehicle
6 was also unable to pass the brake inspection because the right and left rear brake drums were
7 oversized. Further, the vehicle could not pass the lamp inspection because the headlights were
8 out of adjustment. The operator signed a work order/estimate but was not provided with a copy
9 of that document prior to the inspections.

10 45. Respondent Singh performed the brake and lamp inspections and informed the
11 operator that the vehicle did not pass the lamp inspection because the backup lights were not
12 working. No certificate was issued. Respondent Singh issued Brake Certificate No. [REDACTED]
13 certifying that the brake system was in satisfactory condition and that the vehicle had been road-
14 tested. In fact, the rear right and left brake drums were oversized and the vehicle had not been
15 road tested.

16 46. Respondent Singh performed the smog inspection and issued electronic Certificate of
17 Compliance No. [REDACTED] for that vehicle, certifying that the vehicle was in compliance with
18 applicable laws and regulations; however, during the smog inspection, Respondent Singh adjusted
19 the ignition timing and informed the operator that he had done so. The operator paid \$100 for the
20 inspections and received a copy of Invoice No. [REDACTED] and the VIR.

21 47. On or about April 27, 2011, another Bureau undercover operator, returned the vehicle
22 to Respondent Sam's facility for a lamp reinspection. The operator did not sign nor was she
23 provided with an estimate prior to the inspection. Respondent Singh performed the inspection
24 and issued Lamp Certificate No. [REDACTED], certifying that the lamp system was satisfactory
25 when, in fact, the headlights were still out of adjustment. The operator was not charged for the
26 inspection.

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1 **FIFTEENTH CAUSE FOR DISCIPLINE**

2 **(Misleading Statements)**

3 48. Respondent Sam's has subjected its registration to discipline under Code section
4 9884.7, subdivision (a)(1), in that regarding the 1993 Toyota pickup, it made statements which it
5 knew or which by exercise of reasonable care it should have known were untrue or misleading, as
6 follows:

7 a. On or about April 20, 2011, Respondent Sam's issued electronic Certificate of
8 Compliance No. [REDACTED] certifying that the vehicle was in compliance with applicable laws
9 and regulations; however, Respondent Singh adjusted the ignition timing during the smog
10 inspection, it is unknown whether the vehicle would pass if the timing had been adjusted prior to
11 the inspection and then the smog inspection was performed again with the adjusted timing.

12 b. On or about April 20, 2011, Respondent Sam's issued Brake Certificate No.
13 [REDACTED] certifying that the brake system on that vehicle was in satisfactory condition and that
14 the vehicle had been road-tested when, in fact, the right and left rear brake drums were oversized
15 and the vehicle had not been road tested.

16 c. On or about April 27, 2011, Respondent Sam's issued Lamp Certificate No.
17 [REDACTED] certifying that the lamp system was in satisfactory condition when, in fact, the
18 headlights were out of adjustment.

19 **SIXTEENTH CAUSE FOR DISCIPLINE**

20 **(Failed to Provide a Copy of a Signed Document)**

21 49. Respondent Sam's has subjected its registration to discipline under Code section
22 9884.7, subdivision (a)(3), in that on or about April 20, 2011, Respondent failed to provide the
23 operator with a copy of the work order as soon as he signed the document.

24 **SEVENTEENTH CAUSE FOR DISCIPLINE**

25 **(Fraud)**

26 50. Respondent Sam's has subjected its registration to discipline under Code section
27 9884.7, subdivision (a)(4), in that, regarding the 1993 Toyota pickup, it received \$100 for

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1 certificates of compliance that should not have been issued, constituting acts involving fraud, as
2 follows:

3 a. On or about April 20, 2011, Respondent Sam's issued electronic Certificate No.
4 [REDACTED] without performing a bona fide inspection of the emission control devices and
5 systems on that vehicle, thereby depriving the People of the State of California of the protection
6 afforded by the Motor Vehicle Inspection Program.

7 b. On or about April 20, 2011, Respondent Sam's issued Brake Certificate No.
8 [REDACTED] certifying that the brake system on that vehicle was in satisfactory condition and that
9 the vehicle had been road tested when, in fact, the right and left rear brake drums were oversized
10 and the vehicle had not been road-tested.

11 c. On or about April 27, 2011, Respondent Sam's issued Lamp Certificate No.
12 [REDACTED] certifying that the lamp system was in satisfactory condition when, in fact, the
13 headlights were out of adjustment.

14 **EIGHTEENTH CAUSE FOR DISCIPLINE**

15 **(Failure to Provide a Written Estimate)**

16 51. Respondent Sam's has subjected its registration to discipline under Code section
17 9884.7, subdivision (a)(6), in that it failed to comply with section 9884.9, subdivision (a) of that
18 Code, as follows:

19 a. On or about April 20, 2011, Respondent failed to provide the operator with a written
20 estimated price for a specific job prior to commencement the inspections.

21 b. On or about April 27, 2011, Respondent failed to provide the operator with a written
22 estimated price for a specific job prior to commencement of the lamp inspection.

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1 **NINETEENTH CAUSE FOR DISCIPLINE**

2 **(Violation of the Motor Vehicle Inspection Program)**

3 52. Respondent Sam's has subjected its station license to discipline under Health and
4 Safety Code section 44072.2, subdivision (a), in that on or about April 20, 2011, regarding the
5 1993 Toyota pickup, it violated sections of that Code, as follows:

6 a. **Section 44012, subdivision (a):** Respondent Sam's failed to determine that all
7 emission control devices and systems required by law were installed and functioning correctly in
8 accordance with test procedures.

9 b. **Section 44012, subdivision (f):** Respondent Sam's failed to perform emission
10 control tests on that vehicle in accordance with procedures prescribed by the department.

11 c. **Section 44015, subdivision (b):** Respondent Sam's issued electronic Certificate of
12 Compliance No. [REDACTED] without properly testing and inspecting the vehicle to determine if it
13 was in compliance with section 44012 of that Code.

14 **TWENTIETH CAUSE FOR DISCIPLINE**

15 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

16 53. Respondent Sam's has subjected its station license to discipline under Health and
17 Safety Code section 44072.2, subdivision (c), in that on or about April 20, 2011, regarding the
18 1993 Toyota pickup, it violated sections of the California Code of Regulations, title 16, as
19 follows:

20 a. **Section 3340.35, subdivision (c):** Respondent Sam's issued electronic Certificate of
21 Compliance No. [REDACTED] even though that vehicle had not been inspected in accordance with
22 section 3340.42 of that Code.

23 b. **Section 3340.42:** Respondent Sam's failed to conduct the required smog tests and
24 inspections on that vehicle in accordance with the Bureau's specifications.

25 **TWENTY-FIRST CAUSE FOR DISCIPLINE**

26 **(Dishonesty, Fraud or Deceit)**

27 54. Respondent Sam's has subjected its station license to discipline under Health and
28 Safety Code section 44072.2, subdivision (d), in that on or about April 20, 2011, regarding the

1 1993 Toyota pickup, it committed acts involving dishonesty, fraud or deceit thereby another was
2 injured by issuing electronic Certificate of Compliance No. [REDACTED] for that vehicle without
3 performing a bona fide inspection of the emission control devices and systems on the vehicle,
4 thereby depriving the People of the State of California of the protection afforded by the Motor
5 Vehicle Inspection Program.

6 **TWENTY-SECOND CAUSE FOR DISCIPLINE**

7 **(Violations of the Motor Vehicle Inspection Program)**

8 55. Respondent Singh has subjected his technician license to discipline under Health and
9 Safety Code section 44072.2, subdivision (a), in that on or about April 20, 2011, regarding the
10 1993 Toyota pickup, he violated sections of that Code, as follows:

11 a. **Section 44012, subdivision (a):** Respondent Singh failed to determine that all
12 emission control devices and systems required by law were installed and functioning correctly in
13 accordance with test procedures.

14 b. **Section 44012, subdivision (f):** Respondent Singh failed to perform emission control
15 tests on that vehicle in accordance with procedures prescribed by the department.

16 c. **Section 44032:** Respondent Singh failed to perform tests of the emission control
17 devices and systems on that vehicle in accordance with section 44012 of that Code.

18 **TWENTY-THIRD CAUSE FOR DISCIPLINE**

19 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

20 56. Respondent Singh has subjected his technician license to discipline under Health and
21 Safety Code section 44072.2, subdivision (c), in that on or about April 20, 2011, regarding the
22 1993 Toyota pickup, he violated sections of the California Code of Regulations, title 16, as
23 follows:

24 a. **Section 3340.30, subdivision (a):** Respondent Singh failed to inspect and test that
25 vehicle in accordance with Health and Safety Code section 44012.

26 b. **Section 3340.42:** Respondent Singh failed to conduct the required smog tests and
27 inspections on that vehicle in accordance with the Bureau's specifications.

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1 **TWENTY-FOURTH CAUSE FOR DISCIPLINE**

2 **(Dishonesty, Fraud or Deceit)**

3 57. Respondent Singh has subjected his technician license to discipline under Health and
4 Safety Code section 44072.2, subdivision (d), in that on or about April 20, 2011, regarding the
5 1993 Toyota pickup, he committed acts involving dishonesty, fraud or deceit whereby another
6 was injured by issuing electronic Certificate of Compliance No. [REDACTED] without performing a
7 bona fide inspection of the emission control devices and systems on that vehicle, thereby
8 depriving the People of the State of California of the protection afforded by the Motor Vehicle
9 Inspection Program.

10 **TWENTY-FIFTH CAUSE FOR DISCIPLINE**

11 **(Violations of Regulations)**

12 58. Respondent Sam's registration is subject to discipline under Code section 9884.7,
13 subdivision (a)(6), in that Respondent Sam's failed to comply with provisions of California Code
14 of Regulations, title 16, in the following material respects:

15 a. **Section 3305, subdivision (a):** Respondent Sam's failed to perform the inspection of
16 the brake system and inspection and adjustment of the lighting system on the Bureau's 1993
17 Toyota pickup in accordance with the specifications, instructions, and directives issued by the
18 Bureau and the vehicle manufacturer.

19 b. **Section 3316, subdivision (d)(2):** Respondent Sam's issued Lamp Certificate No.
20 [REDACTED] as to the Bureau's 1993 Toyota pickup when the headlights were out of adjustment
21 and not in compliance with Bureau regulations.

22 c. **Section 3321, subdivision (c)(2):** Respondent Sam's issued Brake Certificate No.
23 [REDACTED] as to the Bureau's 1993 Toyota pickup when the brake system on the vehicle had not
24 been completely tested or inspected nor had the vehicle been road tested.

25 **TWENTY-SIXTH CAUSE FOR DISCIPLINE**

26 **(Failure to Comply with Regulations)**

27 59. Respondent Sam's brake and lamp station licenses are subject to discipline under
28 Code section 9889.3, subdivision (c), in that Respondent Sam's failed to comply with the

1 provisions of California Code of Regulations, title 16, sections 3305, subdivision (a), 3316,
2 subdivision (d)(2), and 3321, subdivision (c)(2), as set forth in paragraph 58, above.

3 **TWENTY-SEVENTH CAUSE FOR DISCIPLINE**

4 **(Dishonesty, Fraud, or Deceit)**

5 60. Respondent Sam's brake and lamp station licenses are subject to discipline under
6 Code section 9889.3, subdivision (d), in that Respondent Sam's committed acts involving
7 dishonesty, fraud, or deceit whereby another was injured, as set forth in paragraph 57, above.

8 **TWENTY-EIGHTH CAUSE FOR DISCIPLINE**

9 **(Violations of Regulations)**

10 61. Respondent Singh's brake and lamp adjuster licenses are subject to discipline under
11 Code section 9889.3, subdivision (c), in that he failed to comply with the provisions of California
12 Code of Regulations, title 16, sections 3305, subdivision (a), 3316, subdivision (d)(2), and 3321,
13 subdivision (c)(2), as set forth in paragraph 58, above.

14 **UNDERCOVER OPERATION – JULY 7, 2011**

15 62. On or about July 7, 2011, a Bureau undercover operator drove a Bureau-documented
16 2002 Ford Mustang to Respondent Sam's facility and requested brake, lamp, and smog
17 inspections. The vehicle could not pass the functional portion of a smog inspection because the
18 vehicle's MIL was inoperative. The vehicle was also unable to pass the brake inspection because
19 the right front brake rotor and left rear brake rotor needed to be replaced. Further, the vehicle
20 could not pass the lamp inspection because the headlights were out of adjustment. The operator
21 signed a work order/estimate but was not provided with a copy of that document prior to the
22 inspections.

23 63. Respondent Singh performed the brake and lamp inspections and caused Lamp
24 Certificate No. [REDACTED] to be issued, certifying that the lamps were in satisfactory condition.
25 In fact, the headlights were out of adjustment. The operator was informed by an employee that
26 the vehicle did not pass the brake inspection because the front rotors needed to be replaced;
27 however, the operator declined the repair.

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1 depriving the People of the State of California of the protection afforded by the Motor Vehicle
2 Inspection Program.

3 b. Respondent Sam's issued Lamp Certificate No. [REDACTED] certifying that the lamp
4 system was in satisfactory condition when, in fact, the headlights were out of adjustment.

5 **THIRTY-SECOND CAUSE FOR DISCIPLINE**

6 **(Failure to Provide a Written Estimate)**

7 68. Respondent Sam's has subjected its registration to discipline under Code section
8 9884.7, subdivision (a)(6), in that on or about July 7, 2011, it failed to comply with section
9 9884.9, subdivision (a) of that Code by failing to provide the operator with a written estimated
10 price for a specific job prior to commencing the inspections.

11 **THIRTY-THIRD CAUSE FOR DISCIPLINE**

12 **(Violation of the Motor Vehicle Inspection Program)**

13 69. Respondent Sam's has subjected its station license to discipline under Health and
14 Safety Code section 44072.2, subdivision (a), in that on or about July 7, 2011, regarding the 2002
15 Ford Mustang, it violated sections of that Code, as follows:

16 a. **Section 44012, subdivision (a):** Respondent Sam's failed to determine that all
17 emission control devices and systems required by law were installed and functioning correctly in
18 accordance with test procedures.

19 b. **Section 44012, subdivision (f):** Respondent Sam's failed to perform emission
20 control tests on that vehicle in accordance with procedures prescribed by the department.

21 c. **Section 44015, subdivision (b):** Respondent Sam's issued electronic Certificate of
22 Compliance No. [REDACTED] without properly testing and inspecting the vehicle to determine if it
23 was in compliance with section 44012 of that Code.

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1 **THIRTY-FOURTH CAUSE FOR DISCIPLINE**

2 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

3 70. Respondent Sam's has subjected its station license to discipline under Health and
4 Safety Code section 44072.2, subdivision (c), in that on or about July 7, 2011, regarding the 2002
5 Ford Mustang, it violated sections of the California Code of Regulations, title 16, as follows:

6 a. **Section 3340.35, subdivision (c):** Respondent Sam's issued electronic Certificate of
7 Compliance No. [REDACTED] even though that vehicle had not been inspected in accordance with
8 section 3340.42 of that Code.

9 b. **Section 3340.42:** Respondent Sam's failed to conduct the required smog tests and
10 inspections on that vehicle in accordance with the Bureau's specifications.

11 **THIRTY-FIFTH CAUSE FOR DISCIPLINE**

12 **(Dishonesty, Fraud or Deceit)**

13 71. Respondent Sam's has subjected its station license to discipline under Health and
14 Safety Code section 44072.2, subdivision (d), in that on or about July 7, 2011, regarding the 2002
15 Ford Mustang, it committed acts involving dishonesty, fraud or deceit thereby another was
16 injured by issuing electronic Certificate of Compliance No. [REDACTED] for that vehicle without
17 performing a bona fide inspection of the emission control devices and system on the vehicle,
18 thereby depriving the People of the State of California of the protection afforded by the Motor
19 Vehicle Inspection Program.

20 **THIRTY-SIXTH CAUSE FOR DISCIPLINE**

21 **(Violations of the Motor Vehicle Inspection Program)**

22 72. Respondent Singh has subjected his technician license to discipline under Health and
23 Safety Code section 44072.2, subdivision (a), in that on or about July 7, 2011, regarding the 2002
24 Ford Mustang, he violated sections of that Code, as follows:

25 a. **Section 44012, subdivision (a):** Respondent Singh failed to determine that all
26 emission control devices and systems required by law were installed and functioning correctly in
27 accordance with test procedures.

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1 b. **Section 44012, subdivision (f):** Respondent Singh failed to perform emission control
2 tests on that vehicle in accordance with procedures prescribed by the department.

3 c. **Section 44032:** Respondent Singh failed to perform tests of the emission control
4 devices and systems on that vehicle in accordance with section 44012 of that Code.

5 **THIRTY-SEVENTH CAUSE FOR DISCIPLINE**

6 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

7 73. Respondent Singh has subjected his technician license to discipline under Health and
8 Safety Code section 44072.2, subdivision (c), in that on or about July 7, 2011, regarding the 2002
9 Ford Mustang, he violated sections of the California Code of Regulations, title 16, as follows:

10 a. **Section 3340.30, subdivision (a):** Respondent Singh failed to inspect and test that
11 vehicle in accordance with Health and Safety Code section 44012.

12 b. **Section 3340.41, subdivision (c):** Respondent Singh entered false information into
13 the Emission Inspection System for electronic Certificate of Compliance No. [REDACTED] by
14 entering "Pass" for the functional inspection when, in fact, the vehicle could not pass the
15 inspection because the vehicle's MIL was inoperable.

16 c. **Section 3340.42:** Respondent Singh failed to conduct the required smog tests and
17 inspections on that vehicle in accordance with the Bureau's specifications.

18 **THIRTY-EIGHTH CAUSE FOR DISCIPLINE**

19 **(Dishonesty, Fraud or Deceit)**

20 74. Respondent Singh has subjected his technician license to discipline under Health and
21 Safety Code section 44072.2, subdivision (d), in that on or about July 7, 2011, regarding the 2002
22 Ford Mustang, he committed acts involving dishonesty, fraud or deceit whereby another was
23 injured by issuing electronic Certificate of Compliance No. [REDACTED] without performing a bona
24 fide inspection of the emission control devices and systems on that vehicle, thereby depriving the
25 People of the State of California of the protection afforded by the Motor Vehicle Inspection
26 Program.

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1 **THIRTY-NINTH CAUSE FOR DISCIPLINE**

2 (Violations of Regulations)

3 75. Respondent Sam's registration is subject to discipline under Code section 9884.7,
4 subdivision (a)(6), in that Respondent Sam's failed to comply with provisions of California Code
5 of Regulations, title 16, in the following material respects:

6 a. **Section 3305, subdivision (a):** Respondent Sam's failed to perform the inspection of
7 the brake system and inspection and adjustment of the lighting system on the Bureau's 2002 Ford
8 Mustang in accordance with the specifications, instructions, and directives issued by the Bureau
9 and the vehicle manufacturer.

10 b. **Section 3316, subdivision (d)(2):** Respondent Sam's issued Lamp Certificate No.
11 [REDACTED] as to the Bureau's 2002 Ford Mustang when the headlights were out of adjustment
12 and not in compliance with Bureau regulations.

13 **FORTIETH CAUSE FOR DISCIPLINE**

14 (Failure to Comply with Regulations)

15 76. Respondent Sam's brake and lamp station licenses are subject to discipline under
16 Code section 9889.3, subdivision (c), in that Respondent Sam's failed to comply with the
17 provisions of California Code of Regulations, title 16, sections 3305, subdivision (a), and 3316,
18 subdivision (d)(2), as set forth in paragraph 75, above.

19 **FORTY-FIRST CAUSE FOR DISCIPLINE**

20 (Dishonesty, Fraud, or Deceit)

21 77. Respondent Sam's brake and lamp station licenses are subject to discipline under
22 Code section 9889.3, subdivision (d), in that Respondent Sam's committed acts involving
23 dishonesty, fraud, or deceit whereby another was injured, as set forth in paragraph 74, above.

24 **FORTY-SECOND CAUSE FOR DISCIPLINE**

25 (Violations of Regulations)

26 78. Respondent Singh's brake and lamp adjuster licenses are subject to discipline under
27 Code section 9889.3, subdivision (c), in that he failed to comply with the provisions of California

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1 Code of Regulations, title 16, sections 3305, subdivision (a), and 3316, subdivision (d)(2), as set
2 forth in paragraph 75, above.

3 **OTHER MATTERS**

4 79. Pursuant to Code section 9884.7, subdivision (c), the Director may suspend, revoke or
5 place on probation the registration for all places of business operated in this state by Respondent
6 Sam's Complete Auto Repair and Smog, upon a finding that Respondent has, or is, engaged in a
7 course of repeated and willful violations of the laws and regulations pertaining to an automotive
8 repair dealer.

9 80. Pursuant to Health & Safety Code section 44072.8, if Smog Check Test & Repair
10 Station License Number RC 227163, issued to Respondent Sam's Complete Auto Repair and
11 Smog, is revoked or suspended, any additional license issued under Chapter 5 of the Health &
12 Safety Code in the name of said licensee may be likewise revoked or suspended by the Director.

13 81. Pursuant to Code section 9889.9, if Lamp Station License Number LS 227163, Class
14 A, issued to Respondent Sam's Complete Auto Repair and Smog is revoked or suspended, any
15 additional license issued under Articles 5 and 6 of Chapter 20.3 of Code in the name of said
16 licensee may be likewise revoked or suspended by the Director.

17 82. Pursuant to Code section 9889.9, if Brake Station License Number BS 227163, Class
18 C, issued to Respondent Sam's Complete Auto Repair and Smog, is revoked or suspended, any
19 additional license issued under Articles 5 and 6 of Chapter 20.3 of that Code in the name of said
20 licensee may be likewise revoked or suspended by the Director.

21 83. Pursuant to Health & Safety Code section 44072.8, if Respondent Amarjit Singh's
22 technician license, currently designated as Advanced Emission Specialist Technician License
23 Number EA 030749, but upon renewal will be redesignated as EO 030749 and/or EI 030749, is
24 revoked or suspended, any additional license issued under Chapter 5 of the Health & Safety Code
25 in the name of said licensee may be likewise revoked or suspended by the Director.

26 84. Pursuant to Code section 9889.9, if Brake Adjuster License Number BA 030749,
27 Class C, issued to Respondent Amarjit Singh, is revoked or suspended, any additional license

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1 issued under Articles 5 and 6 of Chapter 20.3 of that Code in the name of said licensee may be
2 likewise revoked or suspended by the Director.

3 85. Pursuant to Code section 9889.9, if Lamp Adjuster License Number LA 030749,
4 Class A, issued to Respondent Amarjit Singh, is revoked or suspended, any additional license
5 issued under Articles 5 and 6 of Chapter 20.3 of that Code in the name of said licensee may be
6 likewise revoked or suspended by the Director.

7 86. Pursuant to Health & Safety Code section 44072.8, if Advanced Emission Specialist
8 Technician License Number EA 154653, issued to Respondent Kevin S. Parman, is revoked or
9 suspended, any additional license issued under Chapter 5 of the Health & Safety Code in the
10 name of said licensee may be likewise revoked or suspended by the Director.

11 **PRAYER**

12 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
13 and that following the hearing, the Director of Consumer Affairs issue a decision:

14 1. Revoking, suspending, or placing on probation Automotive Repair Dealer
15 Registration Number ARD 227163, issued to Sam's Complete Auto Repair and Smog, doing
16 business as Sam's Auto Repair & Smog;

17 2. Revoking, suspending, or placing on probation any other automotive repair dealer
18 registration issued to Sam's Complete Auto Repair and Smog;

19 3. Revoking or suspending Smog Check Station License Number RC 227163, issued to
20 Sam's Complete Auto Repair and Smog, doing business as Sam's Complete Auto Repair &
21 Smog;

22 4. Revoking or suspending any additional license issued under Chapter 5 of the Health
23 and Safety Code in the name of Sam's Complete Auto Repair and Smog;

24 5. Revoking or suspending Lamp Station License Number LS 227163, Class A, issued
25 to Sam's Complete Auto Repair and Smog, doing business as Sam's Complete Auto Repair &
26 Smog;

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1 6. Revoking or suspending Brake Station License Number BS 227163, Class C, issued
2 to Sam's Complete Auto Repair and Smog, doing business as Sam's Complete Auto Repair &
3 Smog;

4 7. Revoking or suspending any additional license issued under Articles 5 and 6 of
5 Chapter 20.3 of the Business and Professions Code in the name of Sam's Complete Auto Repair
6 and Smog;

7 8. Revoking or suspending Amarjit Singh's smog technician license, currently
8 designated as EA 030749, but which, upon renewal, will be redesignated as EO 030749 and/or
9 EI 030749;

10 9. Revoking or suspending any additional license issued under Chapter 5 of the Health
11 and Safety Code in the name of Amarjit Singh;

12 10. Revoking or suspending Lamp Adjuster License Number LA 030749, Class A, issued
13 to Amarjit Singh;

14 11. Revoking or suspending Brake Adjuster License Number BA 030749, Class C, issued
15 to Amarjit Singh;

16 12. Revoking or suspending any additional license issued under Articles 5 and 6 of
17 Chapter 20.3 of the Business and Professions Code in the name of Amarjit Singh;

18 13. Revoking or suspending Advanced Emission Specialist Technician License Number
19 EA 154653, issued to Kevin S Parman;

20 14. Revoking or suspending any additional license issued under Chapter 5 of the Health
21 and Safety Code in the name of Kevin S. Parman;

22 15. Ordering Sam's Complete Auto Repair and Smog, Amarjit Singh, and Kevin S.
23 Parman to pay the Bureau of Automotive Repair the reasonable costs of the investigation and
24 enforcement of this case, pursuant to Business and Professions Code section 125.3; and,

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16. Taking such other and further action as deemed necessary and proper.

DATED: May 30, 2013


JOHN WALLAUCH
Chief
Bureau of Automotive Repair
Department of Consumer Affairs
State of California
Complainant

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